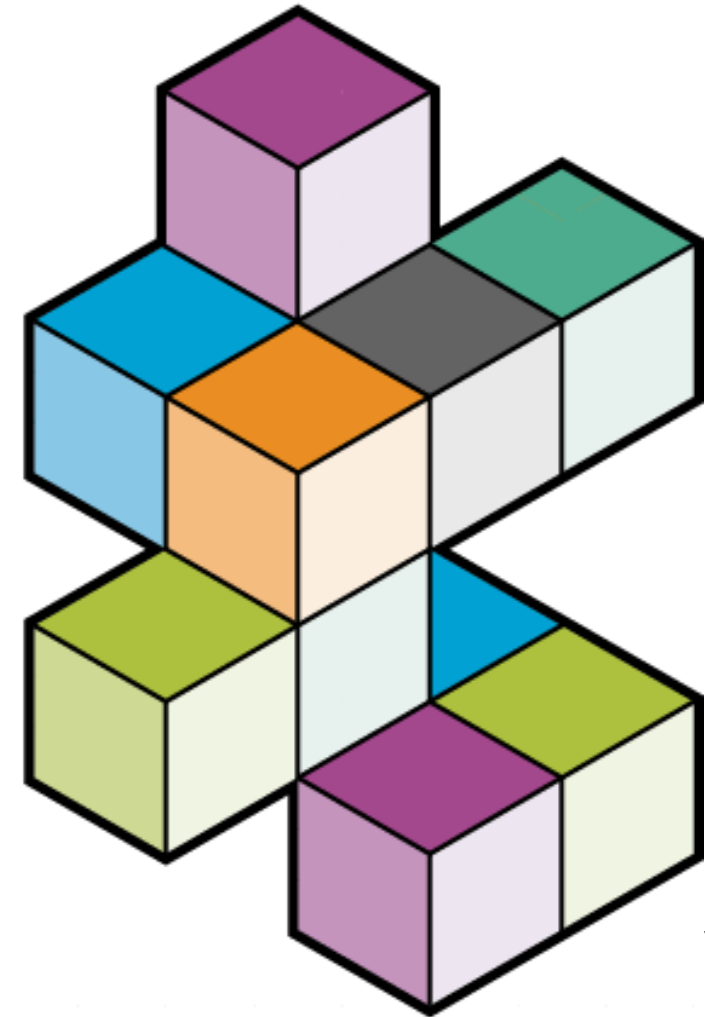




Build with cubes

Cube List

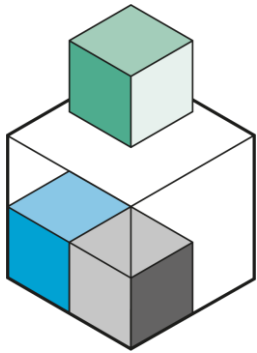
Find new features and services you can add to your Digital Place with our open ecosystem of re-usable cubes



V3.0.1

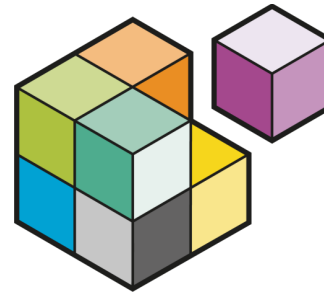
BUILD WITH CUBES

Now there's a faster way to bring your services to life with re-usable cubes that are easy to configure, making your Digital Place more productive. Cubes are quick to combine, customise or develop from scratch using Agile methods.



Step 1 – Select Cubes

Build your Digital Place with a powerful combination of digital features and ready-made services. Choose from a wide selection of re-useable cubes or let us help you create entirely new ones to meet user needs.



Step 2 – Launch Platform

Configure your services, integrate systems and launch your Digital Place platform. Our lifecycle services help you design, build, automate and grow your Digital Place so it adapts and responds as your place evolves and your needs change.

Cube List

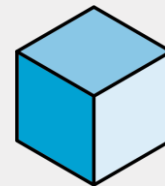
Select your cubes from a range of different cube types or ask one of our specialists to help you match the right services and capabilities to your needs.



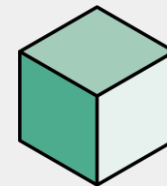
Experience Cubes



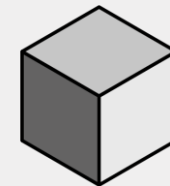
Feature Cubes



Service Cubes



Community Cubes



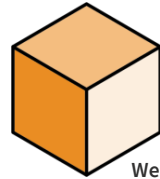
Integration Cubes

RE-USABLE CUBES



Experience Cubes

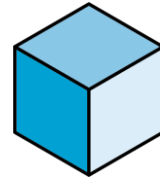
- Local Experience (Brunel)
- Local Experience (Vibrant)
- Intranet Experience
- Online Communities Experience



Feature Cubes

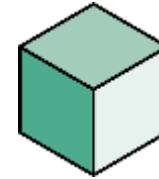
- Web CMS (content management)
- User segmentation
- Forms builder
- Workflow
- Case management
- Document management
- User management & security
- Multi-language support
- Data protection
- Search
- External website search
- Give us supporting evidence
- Social media sharing
- Address lookup form field type
- Citizen account
- Business account
- User transaction history
- Apps builder
- Analytics
- *Advanced analytics*
- *e-Commerce*
- *Chatbot*
- *Live Web Chat*

• *Items marked are provided at additional cost*



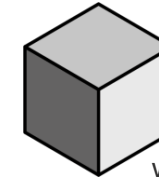
Service Cubes

- Allotments & gardens
- Bins & recycling
- Births, deaths, marriages & citizenship
- Business rates
- Council & democracy
- Council tax
- Crime & emergencies
- Data protection & FOI
- Elections
- Housing
- Libraries
- Licences & permits
- Complaints & feedback
- Customer services
- Parking
- Parks & open spaces
- Pests, pollution, noise & food
- Planning & building regulations
- Schools, learning & early years
- Social care & health
- Streets & travel
- HR & finance
- Facilities management



Community Cubes

- Project group pages
- Department group pages
- Community group pages
- Networks
- Group membership & security
- User profile pages
- User registration
- Social login
- Social connections
- People finder & group finder
- Activity streams
- Activity subscriptions & email notifications
- Recommendations
- Direct messaging
- Document library
- Knowledge base
- Blogs & microblogs
- Wikis, forums & polls
- Ideas factory
- User privacy controls
- User profile management
- Group management
- User engagement reports
- Events calendar



Integration Cubes

- Various integrations including:
- Active Directory
- SharePoint connector
- Salesforce connector
- Slack activity stream push
- Eventbrite sync
- BookingBug connector
- BookingLive connector
- GOV.UK Notify
- Ordnance Survey Places API
- Capita Pay360 connector
- CivicaCX connector
- ArcGIS connector
- Northgate R&B connector
- ECHO connector
- OHMS connector
- Uniform connector
- Colony connector

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invested in service transformation by councils. Over 150 re-usable cubes available out-of-the-box. Open and interoperable. Easily tailor to your local business rules and content.

One platform subscription, access everything. No extra code, no extra charge.



EXPERIENCE CUBES

Service Area	Name	Description
	Local Experience (Brunel)	<p>The Brunel Experience cube provides you with a pre-built set of user experience components based on work with Bristol City Council and inspired by the GOV.UK / GDS Design system, including:</p> <p>A Theme: style elements co-designed with local government customers to work for local government websites</p> <p>Navigation components: reusable user interface components that work with themes co-designed with local government customers to emulate the GOV.UK design system</p> <p>Page templates: covering common service patterns, co-designed with local government customers to be similar to GOV.UK design system</p> <p>Editorial components: a library of individual page fragments which can be used to create compelling web pages, including banner sections, hero components, image gallery, news carousel, features list</p>
	Local Experience (Vibrant)	<p>The Vibrant Experience cube provides you with a pre-built set of user experience components based on work with London Borough of Camden and inspired by a common website design approach adopted by many councils, including:</p> <p>A Theme: style elements co-designed with local government customers to work for local government websites</p> <p>Navigation components: reusable user interface components that work with themes co-designed with local government customers</p> <p>Page templates: covering common service patterns, co-designed with local government customers</p> <p>Editorial components: a library of individual page fragments which can be used to create compelling web pages, including banner sections, hero components, image gallery, news carousel, features list</p>
	Intranet Experience	<p>The Intranet Experience cube provides you with a pre-built set of user experience components based on work with our customers and inspired by the GovIntranet Wordpress theme, including:</p> <p>A Theme: style elements co-designed with customers to work for intranets and social collaboration sites</p> <p>Navigation components: reusable user interface components that work with the theme</p> <p>Page templates: covering common service patterns, co-designed with customers</p> <p>Editorial components: a library of individual page fragments which can be used to create compelling web pages, including banner sections, hero components, image gallery, news carousel, features list</p>
	Online Communities Experience	<p>The Online Communities Experience cube provides you with a pre-built set of user experience components based on work with our Knowledge Hub, Police and international customers, including:</p> <p>A Theme: style elements co-designed with customers to work for social collaboration sites</p> <p>Navigation components: reusable user interface components that work with the theme</p> <p>Page templates: covering common service patterns, co-designed with customers</p> <p>Editorial components: a library of individual page fragments which can be used to create compelling web pages, including banner sections, hero components, image gallery, news carousel, features list</p>



FEATURE CUBES

Service Area	Name	Description
	Web CMS	Allows users to create, edit and publish content as well as take advantage of reusable content templates and structures – built-in workflow, article versioning, search and metadata
	User segmentation	Enables “contextual personalisation” which is the specification of content, functionality and features in real time based on a user’s location, device, activities and personal attributes
	Forms builder	Design, publish and manage forms with a simple-to-use drag-and-drop interface – conditional rules allow users to introduce dynamic behaviour in forms and allow personalisation of the questions or fields to show/require based on how users respond
	Workflow	Graphical workflow designer, point and click interface allows a user to define any number of simple to complex business processes/workflows, deploy them, and manage them through a web interface
	Case management	Provides a joined up view of transactions, documents, applications and notes from staff. Built on top of the the Workflow, Forms and User Management cubes. Enables admins to configure new case types and work groups. User interface designed to support easy management of case management stages, escalations and contact with the customer
	Document management	Unified document repository that houses documents, video, audio, images and other media types – check in / check out, metadata and versioning
	User management and security	Create and manage users, organisations, user groups, roles and password policies. View all of the live portal sessions of your users
	Multi-language support	Out-of-the-box support for many languages, including right-to-left language support. Users can toggle between different language settings with just one click. You can also easily add other languages and create multi-language versions of content
	Data protection	Supports implementation of GDPR and control over how the platform manages user data – tools to erase a user’s personal data and export a user’s personal data in a machine-readable format upon request
	Search	Dynamic, extensible search based on Elasticsearch, the market-leading open source search engine – provides powerful search monitoring, tuning and scaling
	External website search	Search can be configured to crawl and index external websites relevant to the audience, e.g. partners, franchises, including them in a single results list
	Give us supporting evidence	Allows users to upload supporting documents or images in a range of configurable supported formats
	Social media sharing	Enables buttons for sharing content to popular social media platforms to be embedded in web pages
	Address lookup form field type	Enables any local service cube to be “place” aware
	Citizen account (registration, dashboard, profile)	Enables secure account for those services that need it
	Business account (registration, dashboard, profile)	Enables secure account for those services that need it
	User transaction history	Enables audit trail and supports single view across multiple channels



FEATURE CUBES

Service Area	Name	Description
	Apps builder	Enables native iOS and Android apps built from reusable components that are wired to Digital Place. Support for low connectivity working – forms and surveys are editable while offline with data being synchronised when connectivity is restored
	Analytics	Google Analytics and Matomo integration for web analytics
	<ul style="list-style-type: none">• Advanced analytics	Advanced analytics enabling more granular insight over content assets as well as page and customer journeys. Enables analytics for logged in users, building up deeper picture of digital behaviour. Supports user segmentation and data driven audience targeting
	<ul style="list-style-type: none">• e-Commerce	Product and service catalogue management, browsing and recommendations, checkout, shipping and order management dashboards for customers
	<ul style="list-style-type: none">• Chatbot	Digital Place can be integrated with a number of existing chatbots and AI-powered speech analysis tools e.g. Amazon Lex
	<ul style="list-style-type: none">• Live Web Chat	Digital Place can be integrated with a number of existing web chat services e.g. tawk.to

• *Items marked are provided at additional cost*



SERVICE CUBES

Service Area	Name	Description
Allotments and gardens	Find and apply for an allotment	As a resident, I want to find local allotments and apply for a plot
Bins and recycling	Collection Day Finder	As a resident, I want to know which bins are being collected on which day
Bins and recycling	Book a Garden Waste Collection	As a resident, I want to arrange for a garden waste sack collection
Bins and recycling	Book bulky item collection	As a resident, I want to arrange and pay for bulky items to be collected
Bins and recycling	Order new bins and boxes	As a resident, I need to get replacements for lost or damaged bins and boxes
Bins and recycling	Report a missed collection	As a resident, I need to tell you that my waste was not collected when I expected
Births, deaths, marriages and citizenship	Book to register a birth	As a new parent, I want to book an appointment to register a birth
Births, deaths, marriages and citizenship	Book to register a death	As a recently bereaved relative, I need to book an appointment to register a death
Business rates	Apply for small business rate relief	As a small business owner, I want to apply for a reduction in business rates
Business rates	Check your business rates balance	As a business rates payer, I want to check my balance
Business rates	Apply for an empty property exemption	As a business owner, I want to apply for an exemption from business rates because my property is unoccupied
Business rates	View my business account	As a business rates payer, I want to see how much I have paid and how much I owe
Council and democracy	Contact the Mayor/Leader	As a citizen, I want to share my views and ideas with the Mayor/Leader
Council and democracy	Invite the Mayor/Leader to an event or meeting	As an event organiser, I want to invite the Mayor/Leader to an event or meeting
Council tax	Apply for an empty Annexe exemption	As a property owner with an annexe that cannot be let, I want to apply for a council tax exemption
Council tax	Apply for a bankruptcy order exemption	As a property owner who has been declared bankrupt, I want to apply for a council tax exemption
Council tax	Apply for an occupation prohibited by law exemption	As a property owner who is prohibited by law from occupying a property, I want to apply for a council tax exemption
Council tax	Apply for a repossessed premises exemption	As a bank or building society employee, I want to request a repossessed premises exemption
Council tax	Apply for a council tax discount for someone in hospital, care or prison	As a property owner, I want to apply for people registered at my address not to be counted for council tax
Council tax	Apply for council tax exemption on a property left empty following a death	As a relative or executor of a deceased person, I want to apply for a council tax exemption for their empty property
Council tax	View my council tax account	As a council tax payer, I want to see how much I have paid and how much I owe
Crime and emergencies	Apply to be a Youth Offending Team volunteer	As a member of the community, I want to support young people to reduce their risk of offending



SERVICE CUBES

Service Area	Name	Description
Data protection and FOI	Make a Freedom of Information Act request	As an interested party, I want to make a request under the Freedom of Information Act
Data protection and FOI	Make a data protection request (subject access request)	As a service user, I want to request a copy of the data held about me
Elections	Opt out of, or in to, the open register	As a voter, I want to opt out of, or in to, the open version of the Electoral Register
Elections	Find your ward and polling station	As a voter, I want to find my Ward and Polling Station
Housing	Find out if we can help you with problems coming from another property or in your property	As a private homeowner or tenant, I want to find out if the council can help me with housing problems
Housing	Report an unlicensed property	As a private tenant or concerned resident, I want to tell the council about a property that I think should have a licence, but doesn't
Housing	Report an abandoned council house or flat	As a resident, I want to report an abandoned or squatted council property, so that it is brought back into use
Housing	Ask a question about my rent	As a council tenant, I want to ask a question about my rent or rent arrears
Housing	Report Tenancy Fraud	As a concerned person, I want to report suspected fraud, so that the council can act on it
Housing	Report Anti-Social Behaviour as or by a council tenant	As a tenant or person affected by a tenant's anti-social behaviour, I want to report it to the Estates team
Housing	Report a repair	As a council tenant, I need a fault with my property repaired
Housing	View my council housing rent account	As a council tenant, I want to see my rent balance, how much I owe, and past payments
Housing	View my council housing benefits account	As a person receiving housing benefits, I want to view my statement
Libraries	Find a library	As a resident, I want to find my nearest library, see opening hours and the services it offers
Licences and permits	Renew my taxi driver license	As a taxi driver, I want to renew my license
Licences and permits	Renew my taxi vehicle license	As a taxi driver, I want to renew my license
Complaints and feedback	Help us improve our evidence upload service	As a service user, I want to report a problem uploading evidence
Complaints and feedback	Help us improve our Report a Repair service	As a service user, I want to report a problem with the report a repair service
Complaints and feedback	Help us improve our Report Street Fault service	As a service user, I want to report a problem with the report street fault service
Complaints and feedback	Help us improve our Waste services	As a service user, I want to report a problem with the waste services
Complaints and feedback	Help us improve our website	As a website user, I want to report that something went wrong when I was using a page or service
Complaints and feedback	Make a complaint or give feedback	As a citizen or service user, I want to make a complaint or give feedback about a council service



SERVICE CUBES

Service Area	Name	Description
Customer services	Close your council account	As a resident moving out of the area, I want to close my council account
Parks and open spaces	Report a problem in a park	As a resident, I want to report a problem in a park, so that the council can take action
Parks and open spaces	Report a problem in a play area	As a resident, I want to report a problem in a play area, so that the council can take action
Pests, pollution, noise and food	Report a noise nuisance problem	As a resident, I want to report a noise nuisance problem that is affecting me
Pests, pollution, noise and food	Report a problem with smoke, smells, dust or lights	As a resident, I want to report a problem with smoke, smells, dust or lights that is affecting my home or health
Planning and building regulations	Report a breach of planning rules	As a concerned resident, I want to report building work that may have been done without planning permission
Planning and building regulations	Book a site inspection	As a builder, I need to give notices and book a Building Control inspection on commencement and completion of stages of work
Planning and building regulations	Report a breach of building regulations	As a concerned resident, I want to make a complaint about works done without building regulations approval
Planning and building regulations	Make a building regulations full plans application	As a designer, builder or building owner, I need to submit a full plans and building notice application
Schools, learning and early years	Help for parents starting or returning to work	As a new parent, I need help to find childcare, training and other support to return to work
Schools, learning and early years	Register at a Children's Centre	As a parent, I want to register at a Children's Centre
Social care and health	Make a child safeguarding referral	As a professional working with children, I want to request support or report a concern to the council
Social care and health	Report suspected adult abuse	As a member of the public or professional working with adults, I want to request support or report a concern to the council
Social care and health	Make a complaints or give feedback about adult social care services	As a service user or advocate, I want to make a complaint or give feedback on adult social care services
Social care and health	Find out about and apply to be a foster carer	As a resident, I want to apply to be a foster carer
Social care and health	Arrange a hot meals delivery service for you or someone else	As a resident who can't prepare meals, I want to arrange a hot meals delivery service



SERVICE CUBES

Service Area	Name	Description
Streets and travel	Make a complaint about a taxi	As a taxi user or resident, I want to make a complaint about a taxi driver, vehicle or company
Streets and travel	Report a problem with a traffic light	As a concerned resident or road user, I want to report a faulty traffic light, so that the council can fix it
Streets and travel	Report a fault with a street light	As a concerned resident or road user, I want to report a faulty street light, so that the council can fix it
Streets and travel	Change your bus pass address details	As a bus pass holder who has moved within the area, I want to update my address details
Streets and travel	Get an older person's bus pass	As an older person, I want to apply for a bus pass
Streets and travel	Report fly-tipping	As a concerned resident, I want to report fly-tipping, so that the council can remove it
Streets and travel	Report a street that needs cleaning	As a concerned resident, I want to report mess in the street so that the council can clean it
Streets and travel	Report graffiti	As a concerned resident, I want to report graffiti, so that the council can remove it
Streets and travel	Report flyposting	As a concerned resident, I want to report flyposting, so that the council can remove it
Streets and travel	Report an abandoned vehicle	As a concerned resident, I want to report an abandoned vehicle, so that the council can remove it
HR and finance	Annual leave request	As an employee, I need to request leave
HR and finance	Expenses claim	As an employee, I need to submit my expenses
HR and finance	Book training for staff	As an employee, I want to book a place on a training course
Facilities management	Request assistance with a meeting room	As a meeting room user, I need to request assistance from facilities management
Facilities management	Report a cleaning issue	As a meeting room user, I need to report the need to clean the room
Facilities management	Report a maintenance issue	As a meeting room user, I need to report a problem with furniture or facilities
Facilities management	Report a technology issue	As a meeting room user, I need to report a problem with audio or video technology
Facilities management	Report a catering issue	As a meeting room user, I need to report a problem with food or drink services



COMMUNITY CUBES

Service Area	Name	Description
	Project/team group pages	Create different group templates projects/teams
	Department group pages	Create different group templates for departments
	Community group pages	Create different group templates for community groups
	Networks	Branded group of groups with own homepage to be managed by network administrator.
	Group membership and security	Create and manage different group types, with varied access permissions e.g. open, restricted, private, privileged
	User profile pages	Individuals can edit/delete their own profile details
	User registration	Individuals can register for their own account
	Social login (Google, LinkedIn, Facebook)	Use login credentials from another social media account to sign in
	Social connections	Connect with like-minded individuals - mutual connection enables direct/instant messaging
	People finder	Search for people to connect with
	Group finder	Search for groups to join
	Activity streams	View most recent activity from groups/connections and get to content quickly
	Activity subscriptions and email notifications	Subscribe to email updates on all content and activity
	Recommendations	Individuals are recommended groups, suggestions and content based on their profile and connections
	Direct messaging	Send direct messages to other members
	Document library	Document and media library - as per document management below
	Knowledge base	Allows users to add and categorise content in the form of articles – content can be added directly through the web or imported from external sources with category-based navigation.
	Blogs	WYSIWYG editor designed to create blog entries quickly – RSS support, threaded user and guest comments, tags and labels, social bookmarking links
	Microblogs	Microblogs can be used to update your status on a Liferay social network and post your activities including @ mentions
	Wikis	Threaded views, categories, RSS capability, avatars, drag-and-drop file attachments, drag-and-drop image additions, section renaming, category and thread grouping, notification management, previews, dynamic list of recent posts, and forum statistics
	Forums	Versioning, categories, Creole, HTML, or plain text modes, WYSIWYG editing, drag-and-drop support for page creation, page history and reversion, and permissions
	Polls	Allows users and administrators to create multiple choice polls that keep track of votes and display results on the page



COMMUNITY CUBES

Service Area	Name	Description
	Ideas factory	Create, share, edit and manage ideas - most popular ideas go to the top of the list
	User profile management	As above - user profile can be managed and maintained by individuals
	User privacy controls	Individuals can decide which elements of their profile to make visible and to whom
	Group management	System administrators can create, edit, delete groups (network administrators can create groups within networks)
	User engagement reports	Management information available to group and network administrators about the activity in their groups/networks
	Events calendar	Promote forthcoming events, add booking link (*can be integrated with third party booking applications)



INTEGRATION CUBES

Service Area	Name	Description
	Active Directory	Link to active directory for shared login
	SharePoint connector	Allows users to mount and browse SharePoint document repositories through Documents and Media
	Salesforce connector	Enables services to store work requests and case details in Salesforce CRM
	Slack activity stream push	View slack content in activity streams
	Eventbrite sync	Syncs events created in Digital Place for Communities with a configurable Eventbrite account, allowing users to register for events through Digital Place interface
	BookingBug connector	Enables a service that requires booking to get available times and dates, and post back selected options to a booking engine/calendar
	BookingLive connector	Enables a service that requires booking to get available times and dates, and post back selected options to a booking engine/calendar
	GOV.UK Notify	Enables councils to use GOV.UK Notify to send notifications to service users
	Ordnance Survey Places API	Enables services which require location look ups to use the OS Places API for out-of-area postcode searches
	Capita Pay360 connector	Enables services which require payments to be taken at the point of request to integrate with Capita's payment service, passing user details to the Capita system without re-keying
	CivicaCX connector	Enables housing repairs, rent account, and estate management services to call CivicaCX APIs
	ArcGIS connector	Enables services which require location look ups to use the ESRI spatial database for postcode searches
	Northgate R&B connector	Enables housing benefit and council tax account services to call Northgate Revenues & Benefits APIs
	ECHO connector	Enables Waste Services to request data from the Twisted Fish ECHO system and post work requests
	OHMS connector	Enables housing repairs, rent account, and estate management services to call Northgate OHMS APIs
	Uniform connector	Enables Taxi Licensing renewals service to call the IDOX Uniform API
	Colony connector	Enables nightly synchronisation of data with Colony allotments system to show allotment locations and enable applications to waiting lists

Need any help?

Please get in touch.

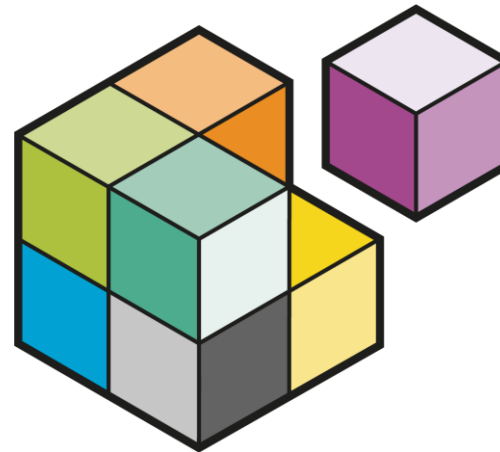


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